

NANETTE DIAZ BARRAGÁN
44TH DISTRICT, CALIFORNIA
WWW.BARRAGAN.HOUSE.GOV
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Congress of the United States
House of Representatives
Washington, DC 20515

WASHINGTON OFFICE:
2312 RAYBURN HOUSE OFFICE BUILDING
WASHINGTON, DC 20515
(202) 225-8220

DISTRICT OFFICES:
MAIN OFFICE
4201 LONG BEACH BLVD, SUITE 422
LONG BEACH, CA 90807
(310) 831-1799

SAN PEDRO MUNICIPAL BUILDING
638 S BEACON ST
SAN PEDRO, CA 90731

701 E. CARSON STREET
CARSON, CA 90745

8650 CALIFORNIA AVENUE
SOUTH GATE, CA 90280

February 27, 2023

The Honorable Louis DeJoy
Postmaster General of the United States
U.S. Postal Service Headquarters
475 L'Enfant Plaza SW
Washington, DC 20260

Dear Postmaster General DeJoy,

It is imperative that the United States Postal Service (USPS) act immediately to fix the heating system at the United States Postal Service's International Service Center located at 24760 South Main Street in Carson, California ("the Carson Post Office"). Federal employees working in a postal office with no heat in freezing temperatures is unacceptable. I would like to speak with you directly about this issue.

On February 7, 2023, our office learned that the Carson Post Office had no heat. What's worse is that employees have had no heat since December 22, 2022. The winter has been colder than usual, with temperatures below 40 degrees consistently for days at a time. It is unconceivable that there has been no attempt to provide a temporary solution to address the unacceptably cold conditions.

Since early February my office has called nearly every day, sometimes multiple times a day, to get assistance to resolve the issue. To date, no one has been able to resolve the issue or explain what steps USPS is taking to resolve the issue. Put plainly, USPS staff has been unresponsive or dismissive. Your employees have said, "we can get you an update in two weeks" or "I don't know." Most recently, we were informed that this issue was raised to the level of the facilities managers at USPS headquarters, but that "facilities personnel are not going to provide a formal response."

My only concern is to address the unacceptable working conditions and have the heat fixed so employees can have a comfortable and safe work environment. I implore you to do all you can to resolve this issue. I stand ready and available to discuss the matter with you as soon as possible.

Thank you for your urgent attention to this request.

Sincerely,

A handwritten signature in blue ink that reads "Nanette Diaz Barragán".

Nanette Diaz Barragán
Member of Congress